



**LiveTicket.Tv**  
your Ticket to the Game!

## CUSTOMER SERVICE

- **HOURS**

- **SCHOOL HOURS ~ (833) 605-5483 ext. 1**
  - Customer Service is available Monday through Friday 9:30 a.m. to 5:00 p.m.
- **PRODUCTION HOURS ~ (833) 605-5483 ext. 1**
  - Customer Service is available Monday, Tuesday, Thursday, Friday 5:00 p.m. to 8:00 p.m.
  - Customer Service is available Saturday 1:00 p.m. to 7:00 p.m.
- **All CALLS coming into the CUSTOMER SERVICE center are divided amongst REPRESENTATIVES**
  - PLEASE be patient if the line remains busy

- **KNOWLEDGE BASE**

- **LIVETICKET.TV CONTROL PANEL**
  - Enter the **LOG IN**
  - Input the **SCHOOL USERNAME** and **PASSWORD**
  - **DROP** to the **TRAINING** section and **LEFT CLICK** on **PDF SHEETS**
  - Choose the area of need in the **KNOWLEDGE BASE**

The top screenshot shows the LiveTicket.tv homepage. The header includes the logo and tagline "...YOUR TICKET TO THE GAME". A navigation bar contains links for FOOTBALL, HOME MALLINE VOLLEYBALL, DAKOTA GRAPPLER, SD SportsTalk, ARCHIVES, JOIN LIVETICKET, and PAY-PER-VIEW. The main content area features an "UPCOMING" section with a match between Lakota Tech and Crow Creek on Oct 21, 2021, and a "FEATURED GAME" section for Avon vs Corsica-Steckney (VB). A sidebar lists schools like Aberdeen Central Eagles, Aberdeen Christian Knights, and Aberdeen Roncalli Cavaliers. A "LOG IN" button is visible in the top right corner.

The bottom screenshot shows the login page. The header is identical to the homepage. The main content area is a white box with the text "ENTER your correct SCHOOL USERNAME and PASSWORD" in red. Below this text are two input fields labeled "Username:" and "Password:", and a "Submit" button. A yellow arrow points to the "Submit" button.



# LiveTicket.Tv

...YOUR TICKET TO THE GAME!

Catch all the action from network school's for free!

MIKE MILLINE VOLLEYBALL DAKOTA GRAPPLER SDSportsTalk ARCHIVES JOIN LIVETICKET 605 PAY-PER-VIEW

**WINNER WARRIORS**

- HOME PAGE
- Featured Games
- Home Page Images
- Home Page Content
- News Ticker

**FOOTBALL**

- Edit Roster
- Edit Schedule

**BOY'S BASKETBALL**

- Edit Roster
- Edit Schedule

**WRESTLING**

- Edit Roster
- Edit Schedule

**BASEBALL**

- Edit Roster
- Edit Schedule

**VOLLEYBALL**

- Edit Roster
- Edit Schedule

**GIRL'S BASKETBALL**

- Edit Roster
- Edit Schedule

**FINE ARTS**

- Edit Schedule

**PUSH NOTIFICATIONS**

Send A Push Notification

**TRAINING PDF Sheets** ← LEFT CLICK on the PDF Sheets

**DOWNLOADS**

- Sponsor Downloads

**ACCOUNT**

- Sports Displayed
- Log Out

Welcome to the School Administration area.

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- HOME PAGE
- Featured Games
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**FOOTBALL**

- Edit Roster
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**BOY'S BASKETBALL**

- Edit Roster
- Edit Schedule

**TRAINING DOCS**

- PPAV (Hardware Set-Up)
- PRODUCTION FLOW
- HOT KEYS
- HUDL
- Important Wirecast Procedures
- Scroller/Audio Ads/Video Ads
- Bottom Thirds/Ticker/RSS Feed
- YouTube/LiveTicket.Tv
- Scoreboard/Production Flow
- Extras, Common Problems, Customer Service, and Training Sessions